**Project Goals and Objectives:**

**Goal:**

The goal of our “Online Bus Reservation System” project is to provide more easier and a secured bus reservation system from home or from anywhere without any trouble.

**Objectives:**

* To change the manual transaction and provide an electronic system that will help both the management and passenger to process the Reservation effectively and efficiently.
* To record the passenger information that will serves as bases to avoid overcrowding of files.
* To find and get the information needed easily in case of confirmation and for records.

**Requirements:**

* Common language: English
* Easily understandable by customer.
* Customer developed.
* Deliverable features.
* Performance Specs.
* Provide guidance to technical staff.

**Project Deliverables:**

**Included:**

* More convenient system on online bus booking.
* A well payment system for client’s customers.
* A feasibility study.

**Excluded:**

* Implementation of the feasibility study recommendations.

**Project non-goals (what is out of scope):**

The online bus reservation system will only take the service of the client. Proponent must be able to provide the updates, maintenance and upgrades for the website. Future developers will take full responsibilities about the new features of the project.